



# Booking Conditions

Please return this sheet with your signature at the bottom as acceptance of our booking conditions.

We have kept these terms as brief as possible and have written them in clear English. No other terms apply.

**1. Booking Form:**

Bookings will only be accepted from adults over the age of eighteen who in doing so accept the conditions on behalf of the party members and must sign this form.

**2. Confirmation:**

A booking will only be deemed confirmed after receipt of the booking form and deposit after which written confirmation will be issued.

**3. Payment:**

The balance of the holiday cost is payable no later than eight weeks prior to holiday start date.

**4. Amendments and Special Requests:**

Amendments and special requests must be notified in writing and are subject to approval.

**5. Cancellations:**

Eight weeks prior to holiday start date - Loss of deposit

Seven weeks prior to holiday start date - Total holiday cost unless subsequently re-let.

**6. Letting Conditions:**

- a. Keys will be made available from 3.00pm on the start day and property vacated by 10:00 am on finish day.
- b. The maximum sleeping capacity must not exceed the booking agreement.
- c. No tents, caravans, camping, boats within the boundaries of the property.
- d. Any changes to the party size as specified on the booking form must be agreed and confirmed in writing in advance
- e. On road residents parking on Gosport Street with 1 parking permit in the house and 1 permit is provided for the public car park just a short walk from the property.
- f. Guests must respect the internal rules and regulations to the property.
- g. The Owners will maintain the property to the highest standard, paying all electricity, gas, water and communication charges.
- h. The Owners will make every effort to repair, without delay, any defect in or breakdown of any mechanical, electrical, equipment and goods within the property.
- i. The Guests are not entitled to any compensation for failure of equipment or services.
- j. After departure an inspection shall be carried out. The property must be left clean and tidy. A claim may be made for damage or lack of cleanliness after departure of the Guests.
- k. Cost of minor damage to the property or contents shall be deducted, without prejudice, from the deposit. Major damage claims shall be dealt by separate action. The Owners will accept minor damages being replaced by the Guests with the 'exact match' or the approximate cash equivalent being left in the 'Repair Cash Box'.
- l. Property to be vacated and keys returned by 10.00am on departure day. Failure to vacate the property will incur Guests with and Hotel expenses incurred for the incoming guests.
- m. Deposits will be returned by post within seven days subject to any damage claim, or you may request by bank transfer by including your bank account number and sort code.
- n. This Contract and all matters arising out of it are governed by English Law and are subject to exclusive jurisdiction of the Court of England and Wales.

E/OE

Signed:..... Date:.....

We will send you confirmation by return post

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